ACHIEVING QUALITY: PRESENT AND FUTURE

AMERICAN COLLEGE of SURGEONS

ACS QUALITY and SAFETY CONFERENCE

Friday, July 21 to Monday, July 24, 2017
New York Hilton Midtown, New York, NY

#ACSQSC
facs.org/QualitySafetyConference

AMERICAN COLLEGE OF SURGEONS
Inspiring Quality: Highest Standards, Better Outcomes
100+ years
On behalf of the American College of Surgeons (ACS), I would like to welcome you to the inaugural 2017 ACS Quality and Safety Conference! The rapid growth of the ACS Quality Programs over the past few years has allowed us to expand the former ACS National Surgical Quality Improvement Program (NSQIP) Conference to become a more comprehensive and broad quality and safety conference. The conference will include content on multiple ACS quality programs: ACS NSQIP, Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), ACS NSQIP Pediatric, Children's Surgery Verification (CSV) Quality Improvement Program, and the Surgeon Specific Registry (SSR).

It is particularly fitting that the theme of this year's expanded conference is “Achieving Quality: Present and Future.” Sessions will provide attendees with innovative processes to approach the evolving health care quality landscape and improve patient safety. As leaders in the quality and safety arena, we must all continue to challenge ourselves to take the quality of care we provide to the next level. The use of interactive workshops, specialty-specific sessions, and sessions given by experienced thought leaders will help to drive the conference's theme.

Highlights of our sessions include:

- How to Become an ACS Quality Improvement (QI) Facilitator
- Hot Topics in Surgical Quality and Safety
- Patient Reported Outcomes
- What Residents Should Know about Policy, Quality Improvement, and Research
- Emotional Intelligence in Quality and Safety
- ACS Quality Programs and Registry Updates

Keeping with the theme of achieving quality, we are proud to have Blake Haxton, BS, JD, as our keynote speaker. Despite contracting necrotizing fasciitis requiring operation after operation, Blake Haxton continued to strive and achieve. Mr. Haxton will share his challenges and triumphs as he made his way to earning fourth place in the 2016 Rio competition as part of the U.S. Paralympic Team while attending law school.

We are excited to be hosting the ACS Quality and Safety Conference in the vibrant city of New York, at the New York Hilton Midtown and Sheraton New York Times Square hotels. Conveniently located across from each other in the heart of Midtown Manhattan, the hotels are just steps from some of New York City’s most popular attractions and shopping destinations. Special concierge services will be available to assist attendees with booking reservations and tickets for a variety of NYC restaurants and activities.

We will kick off the conference on Friday evening with a welcome reception at Guastavino’s, located under the 59th Street Bridge. You will have a chance to relax and network while enjoying the breathtaking New York City landmark designed by the famous architect Raphael Guastavino.

The Surgical Clinical Reviewer (SCR) Meet and Greet is back by popular demand, and this year we are pleased to welcome the Metabolic and Bariatric Surgical Clinical Reviewers (MBSCRs) as well! The event will take place on Saturday evening at the Sheraton New York Times Square Hotel. Following the conclusion of Sunday’s sessions, the Abstract Poster Reception will take place and will feature hundreds of scientific posters and provide another place to learn, share, and network!

We look forward to seeing you in July at what promises to be an extraordinary inaugural event.

Clifford Y. Ko, MD, MS, MSHS, FACS, FASCRS
Director, ACS Division of Research and Optimal Patient Care
Objectives

PROVIDE a professional forum to discuss and apply the most recent knowledge pertaining to national and local quality initiatives in the field of surgery.

PRESENT methods used to analyze ACS NSQIP (Adult and Pediatric) and MBSAQIP data and demonstrate practical ways to use the data for quality improvement.

ASSIST hospitals in managing, analyzing, and interpreting data by providing education on proven methods that will empower hospitals and centers to make a positive impact at their facilities.

ENHANCE the learning experience by offering breakout sessions that educate attendees on the topic areas of their choice and with consideration of their level of programmatic experience.
Blake Haxton contracted necrotizing fasciitis in March 2009 during his senior year of high school. As a result of the infection Blake suffered heart, lung, kidney, and liver failure and also lost both legs to the disease. After spending three months at The Ohio State University Medical Center, Blake spent the summer at home recovering and enrolled in Ohio State in the fall of 2009. After graduating with a Bachelor of Science in Finance, he went on to The Ohio State’s Moritz College of Law and also began rowing again, a sport he had competed in throughout high school. Blake represented the U.S. in the men’s arms and shoulders single scull at the 2014 and 2015 World Championships as part of the U.S. Team. After earning his JD in 2016, Blake made the U.S. Paralympic Team and competed in Rio de Janeiro, Brazil, coming in fourth place. Blake is an investment analyst at Diamond Hill Capital Management in Columbus, OH, and is training for the 2020 Paralympic Games.
2017 Hot Topics

- Quality Improvement
- Patient Safety
- Process Improvement
- Minimizing Opioid Use for Pain Management
- Surgical Coaching
- Resident Engagement
- Preoperative Readiness
- Patient Reported Outcomes
- Emotional Intelligence
- Surgical Anatomy
- Goal-Concordant Care
- Patient Advisory Panels
- Regulatory/Reimbursement

Conference Tracks

NEW THIS YEAR!

The scientific program, scheduled in discipline- and theme-based tracks, will focus specifically on the needs of various learner groups and ACS Quality Programs. Relevant tracks are listed and highlighted by color at the end of the session descriptions. If tracks are not listed, the sessions are applicable to all attendees.

[ADU] ACS NSQIP

[CS] Children’s Surgery Verification and ACS NSQIP Pediatric

[GER] Geriatric

[MB] MBSAQIP

[TR] Trainee (i.e., Fellows, Residents, Medical Students)

CME

Continuing Medical Education (CME) Credit will be provided for the activity. Contact acsqconference@facs.org for more information regarding CME Credit.

CNE

This activity has been submitted to WNA CEAP for approval to award contact hours. Wisconsin Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. Contact the ACS Clinical Support Team at clinicalsupport@acsnsqip.org for more information regarding CNE hours.
Conference at a Glance

Friday, July 21

PRECONFERENCE
Preconference Attendee Breakfast
7:00–8:00 am
Preconference Workshops
8:00 am–12:00 noon
Preconference Attendee Lunch
12:00 noon–1:00 pm

FULL CONFERENCE
General Session:
Welcome and Conference Overview
1:00–1:45 pm
General Session:
The Best of the ACS Quality Programs
1:45–3:15 pm
Networking Break
3:15–3:45 pm
General Session:
Hot Topics in Surgical Quality and Safety: The Cutting Edge
3:45–5:00 pm
Welcome Reception
6:00–8:00 pm

Saturday, July 22

Breakfast
7:00–8:00 am
General Session:
Preoperative Readiness
8:00–9:00 am
General Session:
Statistics: Common Core
9:00–10:15 am
Networking Break
10:15–10:45 am
Breakout Sessions
10:45 am–12:00 noon
Lunch
12:00 noon–1:15 pm
Breakout Sessions
1:15–2:30 pm
Networking Break
2:30–3:00 pm
General Session: Keynote Speaker
3:00–3:45 pm
General Session:
Our Semiannual Report (SAR) Looks Great, Now What?
3:45–4:30 pm
Networking Break
4:30–4:45 pm
Breakout Sessions
4:45–5:45 pm
SCR and MBSCR Meet and Greet
5:45–7:15 pm

Sunday, July 23

Breakfast and Collaborative Meetings
7:00–8:00 am
Concurrent General Session:
Program and Registry Updates for SCRs and MBSCRs
8:00–9:00 am
Concurrent General Session:
Town Hall with the ACS Executive Director
8:00–9:00 am
Networking Break
9:00–9:30 am
General Session:
Quality Improvement Best Practices and Case Studies
9:30–11:00 am
Lunch and Collaborative Meetings
11:00 am–12:30 pm
Breakout Sessions
12:30–2:00 pm
Networking Break
2:00–2:30 pm
Abstract Sessions
2:30–4:00 pm
Abstract Poster Reception
4:00–5:30 pm

Monday, July 24

Breakfast
7:00–8:00 am
Breakout Sessions
8:00–9:15 am
Networking Break
9:15–9:30 am
General Session: Emotional Intelligence in Quality and Safety
9:30–11:00 am
General Session: Wrap-Up
11:00–11:15 am
Preconference Workshops
Friday, July 21 | 8:00 am–12:00 noon

▸ (Select One)

**P01 Preconference Workshop 1: Best Practices in Quality and Resident Education**

This session is suggested for residents, surgeons, and surgical clinical reviewers interested in playing an active role in resident engagement in quality improvement within their organization. For maximal effect, send more than one member of your home team to this session. Tips and tricks will be shared by surgical educators at all levels. You will leave the session armed with a plan for the implementation of a successful program to educate residents on quality and safety. In so doing, you will begin the transformation of your learning environment to one centered on a culture of safety. Programs, educational tools, and resources will be discussed along with useful strategies that are based on the amount of time available in your local environment. Participants will work on individual plans for adoption during the session.

**TRACKS:** ADU CS GER MB TR

**P02 Preconference Workshop 2: Enhanced Recovery: Beyond Colorectal Surgery**

This preconference session will include a review of evidence-based perioperative care, enhanced recovery principles, and how implementation of an enhanced recovery program can be successfully achieved. Presentations will include background information and an update on the ACS Enhanced Recovery in NSQIP Collaborative (ERIN), which will provide real-life implementation principles, best practices, and expansion examples. This session will provide information not only on colorectal surgery experiences, but will also showcase experiences in other specialties as well. Appropriate for those considering an enhanced recovery program, working through their implementation, and teams ready to launch enhanced recovery programs into new service lines, this session will provide details, examples, and workshop-style discussions to take your center to the next level.

**TRACKS:** ADU CS GER MB TR

**P03 Preconference Workshop 3: How to Be an Effective Communicator**

This course is back by popular demand! If you have the desire to become a more effective communicator, you should not miss this course! This preconference workshop is designed for health care professionals and focuses on presentation skills and communication strategies for leadership success. Participants will be provided with the tools to inspire audiences to really listen to their presentations. In addition, attendees will learn important takeaway points for having difficult conversations. A section on emotional intelligence will be included. Participants will have the opportunity to participate in extemporaneous short presentations and receive real-time constructive feedback.

**TRACKS:** ADU CS GER

**P04 Preconference Workshop 4: ACS NSQIP Basics**

This session will focus on giving new Surgical Clinical Reviewers (SCRs) the knowledge and tools they need to succeed in their roles and make ACS NSQIP successful in their hospitals. ACS NSQIP Basics will focus on how to utilize the online benchmarking reports and the risk-adjusted Semiannual Report (SAR) for quality improvement purposes. The session will also review other ACS NSQIP products, such as the Participant Use Data File (PUF), risk calculator, and best practice case studies. Finally, the session will cover registry tips and tricks, basic concepts of Current Procedural Terminology (CPT) coding, and other tools that can make the SCR's job easier.

**TRACKS:** ADU CS GER

**P05 Preconference Workshop 5: How to Become a MBSAQIP Quality Improvement (QI) Facilitator: An Interactive Session for Novice QI Leaders**

During this interactive session, attendees will begin with an overview of Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP) requirements for annual quality improvement (QI) and how to leverage and interpret data available via the MBSAQIP Data Registry to choose meaningful initiatives. Attendees will learn from surgeon experts about QI methodologies, interventions, prioritization, and culture. During the second half of this session, attendees will break into small work groups led by expert QI facilitators to simulate each step of selecting and conducting a formal QI project, culminating in a brief presentation of project results and experiences. This course is essential for novice QI leaders in a metabolic and bariatric surgery (MBS) setting and is suggested for all members of the MBS team, including, but not limited to, MBS Directors.

**TRACKS:** MB TR
Preconference Workshops
Friday, July 21 | 8:00 am–12:00 noon (continued)

P06 Preconference Workshop 6: How to Become an ACS NSQIP Quality Improvement (QI) Facilitator: An Interactive Session for Novice QI Leaders
Achieving higher quality and safety is a goal for everyone. If you are tasked with facilitating quality improvement using ACS NSQIP data, or if this is a topic area that you find interesting, this course is for you. This interactive workshop will provide the background and context of quality improvement within surgery, many of the helpful tools for achieving better care, as well as several implementation examples. The course faculty have a great deal of real-life experience in quality improvement activities over a broad range of topics. By the end of the course, the attendees will have a much better understanding and many more tools to effectively lead quality improvement efforts at their own facilities.
TRACKS: ADU | CS | GER | TR

P07 Preconference Workshop 7: What Everyone Should Know about Caring for Patients in Their GOLDEN Years
In 2016, for the first time in history, there were more people worldwide over the age of 65 than under the age of five. By the middle of this century, the number of people over the age of 80 will double. Caring for the aging population—inside the operating room and out—will be one of the greatest challenges the health care system faces in our lifetime. There is a critical need for safe, high-quality, patient-centered surgical care for older adults who have unique physiology, social needs, and goals of care. Attendees will experience a blended learning approach in this preconference session, which will include didactic and experiential learning activities from geriatric surgery experts. Attendees will gain a better understanding of the needs and management of surgical patients during their GOLDEN years. The curriculum will be framed around Goals, Optimization, Living independently, Delirium prevention and treatment, Education, and ACS NSQIP.
TRACKS: ADU | GER | TR

P08 Preconference Workshop 8: Children's Surgery Verification: How Do I Get My Hospital Verified Successfully?
In January 2017, ACS launched a new verification program for centers providing surgical care to children. This session will provide helpful information for centers that are interested in becoming a verified children’s surgery center. Standards have been developed that address the optimal resources needed to provide high-quality and safe care for children’s surgery. Inherent to the program is the establishment of performance improvement (PI) programs, including the ACS NSQIP Pediatric model for pediatric surgery and the surgical subspecialties. This course will educate surgeons, anesthesiologists, advance practice nurses, and administrators on elements of site visit preparation, including administrative authority, how to create an adequate PI program, and the effective use of ACS NSQIP Pediatric data for PI and loop closure.
TRACKS: CS | TR

P09 Preconference Workshop 9: MBSAQIP Basics for MBSCRs
This session will focus on providing new Metabolic and Bariatric Surgery Clinical Reviewers (MBSCRs) the knowledge and tools necessary to succeed in their roles to make the MBSAQIP successful in their centers. MBSAQIP Basics will provide a review of normal gastrointestinal anatomy and the typical metabolic and bariatric procedures performed. In addition, the session will cover the most common complications experienced by the metabolic and bariatric surgery patient. Finally, the presenters will explain and reinforce the roles and responsibilities of the MBSCR as a vital member of the MBS Committee.
TRACKS: MB

It is always so nice to see all of the familiar faces, and the networking opportunities are excellent. Everyone is helpful and willing to share what they have learned.
2016 ANNUAL CONFERENCE ATTENDEE

Great learning experience!
2016 ANNUAL CONFERENCE ATTENDEE
**General Sessions**

**Friday, July 21**

1:00–1:45 pm

**GS01 General Session 1: Welcome and Conference Overview**

The conference will open with a few introductory remarks by Clifford Y. Ko, MD, MS, MSHS, FACS, FASCRS, Director, ACS Division of Research and Optimal Patient Care, followed by “Welcome to NYC,” presented by Dr. Celia Divino and Reba Miller. You'll learn about the attractions the city offers as well as some fun and interesting things to do while in New York!

1:45–3:15 pm

**GS02 General Session 2: The Best of the ACS Quality Programs**

This year, for the first time ever, the ACS is putting on a Quality and Safety Conference that features not just one, but several of the ACS Quality Programs! One of the great things for attendees of this year's conference is the ability to learn from participants in other Quality Programs who are also working to improve and optimize care for the surgical patient. This general session is for all attendees and will provide important background information on each of the ACS Quality Programs highlighted in this year's conference. The audience will gain an understanding of the experience and expertise that all the programs have to offer and hear the important “best of” lessons from each!

3:45–5:00 pm

**GS03 General Session 3: Hot Topics in Surgical Quality and Safety: The Cutting Edge**

Innovation allows us to find new and exciting solutions to problems that may appear unsolvable. Emerging concepts and technology will help reform health care and improve surgical quality and safety. This session will provide a window into some of the exciting work that is going on at centers around the country and shed light on up-and-coming opportunities to improve surgeon performance, provide painless surgery without narcotics, change the culture of our field using a grass roots campaign, and use technology to facilitate patient engagement in the surgical experience.

**Saturday, July 22**

8:00–9:00 am

**GS04 General Session 4: Preoperative Readiness**

Regardless of specialty, regardless of age, optimally preparing the patient for a surgical procedure is paramount! Too often, suboptimal clinical outcomes are due to inadequate preoperative readiness. While a patient’s risk of negative outcomes is often predetermined based on their risk characteristics, it is also potentially modifiable in the days and weeks leading up to an operation. While much of the focus of quality initiatives is on in-hospital care, surgeons and the team also have an opportunity to reduce complications by achieving patient optimization before operation. The ACS has recently adopted the Strong for Surgery program and is expanding it to more comprehensively address how we can better prepare our patients for operation. This session will delve into how to optimally achieve preoperative readiness and will include the important lessons and best practices from each of the ACS Quality Programs.

9:00–10:15 am

**GS05 General Session 5: Statistics Common Core**

This session will review quantitative principles common across ACS NSQIP Adult, ACS NSQIP Pediatric, and MBSAQIP. The quality improvement (QI) requirement to focus on results and the importance of risk adjustment and statistical smoothing in making those results accurate and actionable will be established. Information reported in various Continuous Quality Improvement (CQI) reports (site summary, case occurrences and case details) will be dissected in the context of these statistical concepts. Finally, strategies will be described to hone in on clinically important results to maximize the effectiveness of QI efforts.

3:00–3:45 pm

**GS06 General Session 6: Keynote: Blake Haxton, BS, JD**

Blake Haxton was on his way to college as a scholarship athlete. During his senior year of high school, he was struck by a severe and aggressive necrotizing fasciitis. He required life support and had failure of his heart, lungs, liver, and kidneys. He spent 100 days in the hospital, endured 20 operations, and ultimately lost both of his legs. But he is a true survivor. His story of overcoming adversity is an inspiration and will make us better appreciate all the things we get to do.
3:45–4:30 pm

**GS07 General Session 7: Our Semiannual Report (SAR) Looks Great, Now What?**

Everyone knows that to achieve better and safer care, we need data. But, what if our data and results look great? What do we do then? This session addresses this scenario. Nationally recognized quality improvement leaders will share how to identify and prioritize improvement initiatives when our reports fail to show obvious or significant problems. As a corollary, if your reports do show potential issues too numerous to organize, this session will also demonstrate how to logically and strategically prioritize your improvement efforts.

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8:00–9:00 am

**GS08 General Session 8: Program and Registry Updates for SCRs and MBSCRs**

The ACS registry project is creating the “Registry of the Future” to better serve the needs of program participants, improve the ease of entering data, and make program reports more actionable. This session will detail the impact programmatic and registry changes will have on SCRs and MBSCRs and the rationale behind those changes, as well as showcase other program developments being implemented in ACS NSQIP, ACS NSQIP Pediatric, and MBSAQIP to foster continuous quality improvement. In addition to learning about how ACS is advancing its programs to better meet the needs of participants now and in the future, session attendees will also learn how elements of ACS’ approach to managing programmatic change can be implemented in other institutions.

**TRACKS:** ADU CS GER MB

9:30–11:00 am

**GS10 General Session 10: Quality Improvement Best Practices and Case Studies**

This session will highlight a number of quality improvement best practices and case studies from participant sites of ACS Quality Programs. Presenters will showcase how they used programmatic data to improve their performance and outcomes. This session is a valuable opportunity for conference attendees to learn from the experience of other hospitals and develop similar quality improvement initiatives in their own facilities. The winning abstracts from the Resident and Medical Student, Surgical Clinical Reviewer (SCR), and Clinical Competitions also will be presented.
General Sessions
Monday, July 24

9:30–11:00 am

**GS11 General Session 11: Emotional Intelligence in Quality and Safety**

This session will focus on how attendees can enhance their personal leadership skills by linking and using emotional intelligence. The session will explore in-depth models and the main components of emotional intelligence as they relate to quality and safety in surgery. Topics to be addressed will include learning your own personality style and tendencies, assessing the personality styles and tendencies of others, how different personality styles interact, and the benefits of emotional intelligence in these interactions. Finally, using emotional intelligence in the surgical setting to achieve quality and safety will be discussed.

11:00–11:15 am

**GS12 General Session 12: Conference Wrap-Up**

Dr. Clifford Ko will conclude the conference by reviewing the highlights of the conference as well as discussing next steps for the ACS in achieving better quality and safety for surgical patients everywhere.

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As a new SCR, my highlight was the gift of learning, networking, and feeling a sense of belonging, teamwork, and validation.

2016 ANNUAL CONFERENCE ATTENDEE

It is awesome being able to network, seeing what projects other hospitals have conducted, and learning how other consortiums operate.

2016 ANNUAL CONFERENCE ATTENDEE
Concurrent Breakout Sessions
Saturday, July 22 | 10:45 am–12:00 noon

BO01A  Breakout Session 1: Research for ACS NSQIP Adult

This session will examine the current state of database research in 2017. Researchers will be provided with an understanding of the structure and use of the ACS NSQIP Adult Participant Use Data File (PUF) for conducting clinical studies involving surgery and surgical outcomes. The opportunities and limitations for research using the PUF, including the types of clinical questions that can and cannot be addressed by the PUF, will be presented. The structure of the annual PUF, who is eligible to access them, and how they are requested will also be discussed. Selected research articles published using the adult PUF will be examined.

TRACKS: ADU GER TR

BO02A  Breakout Session 2: Research in Metabolic and Bariatric Surgery

This session will examine the current state of metabolic and bariatric surgery research. Researchers will be provided with an understanding of the structure and use of the MBSAQIP Participant Use Data File (PUF) for conducting clinical studies involving metabolic and bariatric surgery outcomes. Opportunities and limitations for research using the PUF (including the types of clinical questions that can and cannot be addressed by the PUF) will also be presented. The structure and eligibility for use of the PUF will also be addressed. Lastly, metabolic and bariatric surgery researchers will be featured, presenting their current work in this area.

TRACKS: MB TR

BO03A  Breakout Session 3: Overview of Process Improvement

Increasingly, we are seeing that process improvement is a field with requisite knowledge, tools, strategies, experiences, and nuance. This session will delve into the important aspects of process improvement, specifically building on the data platforms of ACS Quality Programs (ACS NSQIP Adult and Pediatric and MBSAQIP) and discuss improvement in the broader context of achieving effective and sustainable surgical quality and safety. Specific tools and strategies will be presented with an emphasis on methodology—serving as a foundation on which to continually build and succeed.

TRACKS: ADU CS GER MB TR

BO04A  Breakout Session 4: The Children's Surgery Verification Program: Improving Children's Surgical Care by Implementation of Best Practices

In January 2017, the Children's Surgery Verification Program was unveiled. Prior to launch, several site visits and audits were performed. This session will include presentations from the best practices that resulted from these site visits. Also on the docket will be a presentation of how to incorporate both the resource standards and data registry results to sustain high quality and safe pediatric surgical care. Finally, an overview of the application process to become a verified children's surgical center will be presented.

TRACKS: CS TR

BO05A  Breakout Session 5: Making Your Program Work: The MBSCR's and SCR's Perspective

This session will share successful strategies to implement a sound foundation for MBSAQIP and NSQIP (adult and pediatric) at your facility. Uniquely, this session will be from the perspective of MBSCRs and ACS NSQIP SCRs! Topics will include basic principles for conducting a successful program, organizational tips and tricks for case follow-up, and best practices and hints for sharing outcome data and their use for performance improvement. Attendees should bring questions to allow for interactive group discussion and networking.

TRACKS: ADU CS GER MB
Concurrent Breakout Sessions  
Saturday, July 22  
10:45 am–12:00 noon (continued)

BO06A. Breakout Session 6: The Agency for Healthcare Research and Quality (AHRQ) Safety Program for Enhanced Recovery

In the fall of 2016, the American College of Surgeons and the Armstrong Institute were together awarded a contract from the Agency for Healthcare Research and Quality (AHRQ) to implement enhanced recovery protocols across the U.S. in different disciplines in surgery. This session will share more details about this program, how hospitals can sign up and participate, and also some of the clinical and improvement pearls we have gleaned thus far in the world of enhanced recovery. Specific topics to be presented will be the enhanced recovery protocols and experiences in orthopaedics and bariatrics, as well as an overarching literature review of the evidence base for enhanced recovery across disciplines.

TRACKS: ADU CS GER MB TR

BO07A. Breakout Session 7: Patient-Reported Outcomes in ACS NSQIP Adult

Currently, surgical quality improvement focuses on clinical outcomes, such as surgical site infections (SSIs) or urinary tract infections (UTIs). None of the currently measured clinical outcomes give insight as to whether the outcome aligned with the patients’ views and goals, such as being able to golf or eat solid foods after surgery. Complementing ACS NSQIP with patient-reported outcomes (PROs) heralds the beginning of a new era in surgical quality improvement where we aim to not only improve clinical outcomes, but also strive to improve those outcomes that matter most to patients.

This session provides an important discussion of PROs in surgery. It will include such topics as why PROs are important for us to measure in surgery, how they can be used for quality improvement purposes, and next steps for the ACS Quality Programs in the realm of PROs. Attendees will hear from leaders currently measuring PROs in surgical patients and will learn new and novel aspects of PROs in surgery.

TRACKS: ADU GER TR

BO08A. Breakout Session 8: MBSAQIP MBSCR: Complex Clinical Scenarios and Variable Review

Abstracting complex variables can be a challenge and could potentially impact the integrity of MBSAQIP data. In this session, the MBSAQIP Clinical Team will use the results of an optional clinical scenario quiz (sent out prior to the session) to delve into challenging variables and complex clinical scenarios. The interactive question and answer session will present tips on how to abstract these variables and will provide specific rationale for the correct responses. Additionally, MBSCRs from MBSAQIP-accredited centers will review long-term follow-up techniques they use to assure data capture inclusive of innovative Electronic Medical Record (EMR) technologies.

TRACKS: MB

BO09A. Breakout Session 9: ACS NSQIP Pediatric SCR: Complex Clinical Scenarios, Variable Review, and Surgical Anatomy

Applying variable criteria to complex clinical scenarios can be a challenge, causing confusion and frustration. In this session, the ACS NSQIP Pediatric Clinical Team will delve into variable criteria and how to clarify complex clinical scenarios. The interactive question and answer session will present tips on how to abstract specific variables and will provide rationale for the correct responses. Additionally, this session will familiarize SCRs with anatomy and the conduct of specific operations that are common in pediatric surgery and the complications of these operations.

TRACKS: CS

BO10A. Breakout Session 10: ACS NSQIP Adult SCR: Complex Clinical Scenarios, Variable Review, and Surgical Anatomy

Abstracting complex variables can be a challenge, causing confusion and frustration and potentially impacting the integrity of ACS NSQIP data. In this session, the ACS NSQIP Clinical Team will delve into challenging ACS NSQIP Adult variables and complex clinical scenarios. The interactive question and answer session will present tips on how to abstract these variables and will provide specific rationale for the correct responses. Surgical anatomy and a detailed look into surgical operations will also be presented. Given the increased interest in the neck region, this year, neck anatomy and some common neck operations will also be discussed.

TRACKS: ADU GER
Concurrent Breakout Sessions
Saturday, July 22 | 1:15–2:30 pm (continued)

**BO11A** Breakout Session 11: ACS NSQIP Adult Surgeon Champion: A Beginner’s Roadmap for Success

The job of a Surgeon Champion is an important one. Too often the job comes with little, if any, how-to instructions. This session will help alleviate this issue. Session facilitators will focus on several important topics, including strategies for developing a collaborative relationship between the Surgeon Champion and the Surgical Clinical Reviewer, how to best share data, how to optimize rigorous and accurate data collection, performance feedback to the surgeons and hospital leaders, as well as leading quality improvement efforts.

**TRACKS:** ADU GER

**BO12A** Breakout Session 12: ACS NSQIP Adult Surgeon Champion: An Advanced Roadmap for Success

In this session, seasoned presenters will share their own perspectives and lessons on how, as experienced Surgeon Champions, they view and perform their role. Topics will include dealing with disruptive physicians, presenting and persuading in the board room, working with departments of anesthesia and nursing, and align incentives while achieving quality of care.

**TRACKS:** ADU GER

**BO13A** Breakout Session 13: ACS NSQIP Pediatric Surgeon Champion: A Roadmap for Success

In the Pediatric Surgeon Champion role, there are many issues that need to be addressed, potentially across many pediatric surgery clinical disciplines. This session will be led by experienced ACS NSQIP Pediatric Surgeon Champions and will focus on several important topics such as establishing roles and expectations of the Surgeon Champion and Surgical Clinical Reviewer, how to effectively share the data and reports, how to implement demonstrable quality improvement, and how to achieve accurate, rigorous, and efficient data collection.

**TRACKS:** CS

**BO14A** Breakout Session 14: Metabolic and Bariatric Surgery (MBS) Director: A Roadmap for Success

Whether you are new or experienced, leading an MBS program has unique challenges. This session will start with a review of the requirements of the MBS Director’s role as outlined in the MBSAQIP Standards, followed by presentations from experienced surgeon leaders who will delve into topics such as how to build and lead a successful MBS program, create a culture of collaboration, develop key relationships with your MBS Coordinator and MBS Clinical Reviewer, lead a data-driven program, and effectively communicate quality issues. Current and prospective MBS Directors should not miss this opportunity to hear from expert surgeon leaders and their peers about how to successfully navigate this vital role.

**TRACKS:** MB

**BO15A** Breakout Session 15: What Residents Should Know about Policy, Quality Improvement, and Research

This session was developed to provide a meaningful and detailed look into some of the most important and relevant aspects of surgery—and what a trainee and potential future surgical leader should know. The topics will be framed in three general areas: health care policy, patient care, and investigation/research.

**TRACKS:** TR

**Excellent conference this year. It gets better and better!**

2016 ANNUAL CONFERENCE ATTENDEE

**I really enjoy the networking opportunities where I can compare what we are doing with what others are doing and get new ideas.**

2016 ANNUAL CONFERENCE ATTENDEE
Concurrent Breakout Sessions
Saturday, July 22 | 4:45–5:45 pm
▶ BO16A–BO21A (Select One)

**BO16A** Breakout Session 16: Statistics: ACS NSQIP Adult

Four ACS NSQIP Adult statistical topics will be explored: the specification of models based on outcomes and case inclusion filters; the on-demand application that provides risk-adjusted performance results in near real time; the Adult Surgical Risk Calculator; and the Participant Use Data File (PUF) that permits ACS NSQIP Adult participants to conduct their own clinical research.

**TRACKS:** ADU GER TR

**BO17A** Breakout Session 17: Statistics: ACS NSQIP Pediatric

Four ACS NSQIP Pediatric statistical topics will be explored: an overview of statistical features that are unique to Pediatric modeling; the specification of models based on outcomes and inclusion filters; the Pediatric Surgical Risk Calculator; and the Participant Use Data File that permits ACS NSQIP Pediatric participants to conduct their own clinical research.

**TRACKS:** ADU GER TR

**BO18A** Breakout Session 18: Statistics: MBSAQIP

The first MBSAQIP Participant Use Data File (PUF) will be described, with a focus on the construction of data fields and its use and value in conducting clinical research. The most frequently asked and important questions about statistical methods and reporting in MBSAQIP will also be addressed.

**TRACKS:** MB TR

**BO19A** Breakout Session 19: Developing a Geriatric Surgical Program at Your Hospital

With the population rapidly aging, there is a growing and significant demand for high-quality older adult surgical services. The ACS, in partnership with the John A. Hartford Foundation and more than 50 national stakeholders, is aiming to support hospitals in meeting this demand. The first presentation will provide an update of the ACS NSQIP geriatric surgery collaborative, which has already collected geriatric-specific variables on more than 25,000 patients. The next focus will be about the Coalition for Quality in Geriatric Surgery Project and how it is developing verifiable interdisciplinary standards and outcome measures that matter to older adults, families, and caregivers. To conclude, featured speakers will discuss standards currently in practice and how they are improving care for this population.

**TRACKS:** ADU GER TR

**BO20A** Breakout Session 20: MBSAQIP: Hot Topics for MBSCRs

This session will cover topics relevant to MBSCRs, which will include 30-day and long-term patient follow-up, case inclusion criteria, as well as presentations regarding revisional and conversional metabolic and bariatric surgery. Led by the Clinical Support Team and metabolic and bariatric surgeon leaders, this session will offer didactic training as well as question and answer opportunities for MBSCRs.

**TRACKS:** MB

**BO21A** Breakout Session 21: Surgical Residents as Leaders in Quality and Safety

Concepts of quality and safety need to be learned and practiced at the start of training. The principles that underlie the quality and safety movement translate into specific behaviors that define institutional culture. In addition to culture, there are discrete methods that can be used to examine opportunities for improvement. This session is for surgical residents and trainees interested in assuming leadership roles in quality and safety during training, whether you want to lead a single project or direct a program at an international level. If possible, residents should attend with a faculty member or Surgical Clinical Reviewer. After hearing from a successful surgeon-in-training and faculty, a panel will convene for discussion on pressing issues from the audience. This session is designed for all residents and trainees.

**TRACKS:** TR
**BO01B** Breakout Session 1: The Business Case for Quality and Safety Improvement
This session will address the value of achieving improved quality and safety in surgery. Some of the topics will include the return on investment of achieving quality overall and in specific programs (ACS NSQIP Adult and Pediatric, and MBSAQIP). Discussions will also include how quality improvement relates to future alternative payment models.

**TRACKS:** ADU CS GER MB TR

**BO02B** Breakout Session 2: The Transplant Quality Improvement Program (TRANSQIP)
A new module is being developed for transplant surgery (TRANSQIP) in ACS NSQIP Adult. The alpha phase pilot was recently completed in 10 hospitals, and the beta phase pilot is currently underway. This session will present (1) details of the module including some variables and definitions; (2) findings from the pilot phases including results, data rigor, and improvement efforts; and (3) discussion around integration of the TRANSQIP module for achieving high-quality and safe care for the surgical transplant patient in the context of a transplant program.

**TRACKS:** ADU CS GER TR

**BO03B** Breakout Session 3: Using ACS NSQIP Pediatric Data to Drive Quality Improvement and Patient Safety
This session will feature speakers who will describe their experiences in successfully leveraging their ACS NSQIP Pediatric data to improve surgical care at their own institutions. A wide variety of quality improvement (QI) projects will be covered, including use of surgical site infection (SSI) guidelines, targeted analysis of gastrointestinal surgery, and pathways for blood transfusions. The presentations will focus primarily on the nuts and bolts of successfully carrying out QI projects, as well as the important lessons learned for others who wish to perform similar projects at their own institutions.

**TRACKS:** CS TR

**BO04B** Breakout Session 4: The Guiding Principles of the ACS Quality Programs
One of the major divisions of the American College of Surgeons is the Division of Research and Optimal Patient Care. The mission of this division has always been to improve the care of the surgical patient. This session will present the principles used for developing and sustaining all of the ACS Quality Programs. Specific topics in the session will address the development of standards, using data for quality and safety improvement, principles within the bariatric and childrens surgery verification programs, principles and lessons from the geriatric surgery quality program, and finally, aligning quality with policy trends.

**TRACKS:** ADU CS GER MB TR

**BO05B** Breakout Session 5: An Interactive Panel Session for the Novice ACS NSQIP SCR
Experienced SCRs will share their insights regarding successful ACS NSQIP implementation within their organization. The session will include tips and tricks on how to manage workflows, effectively abstract data, analyze reports, and build strong relationships with the Surgeon Champion and other members of the organization. Presenters will facilitate interactive discussion and networking among session attendees. The intended audience is the SCR with less than three years of experience.

**TRACKS:** ADU CS GER

**BO06B** Breakout Session 6: Beyond the Novice: Furthering the Role of the ACS NSQIP SCR
Experienced SCRs will share their insights with program development, expansion, and personal growth. Participants will learn about the role of the advanced SCR, including how to manage multiple programs, perform research, and utilize advanced data reports. Also covered will be tips and tricks for organizing your day. Presenters will facilitate interactive discussion and networking. The intended audience is the SCR with three or more years of experience.

**TRACKS:** ADU CS GER
Concurrent Breakout Sessions

Sunday, July 23
12:30–2:00 pm (continued)

**BO07B** Breakout Session 7: Hepato-Pancreato-Biliary (HPB) Collaborative Symposium: Optimizing Pancreatic Fistula and Bile Leak Outcomes
Pancreatic fistulas and bile leaks remain a major source of postoperative morbidity and mortality in patients undergoing HPB operations. The ACS NSQIP HPB Collaborative is focusing its combined efforts on reducing these complications. Attendees will learn from experts in the field about the current state of fistulas and leaks as it stands in the Collaborative as well as what best practices and strategies are available to decrease them.
TRACKS: ADU GER TR

**BO08B** Breakout Session 8: Patient Safety in Surgery
Achieving patient safety continues to be a paramount goal in surgery. This session will present highlights of safety best practices that have been identified over the past decade. Also, the session will address specific topics in patient safety in surgery. Finally, team-based efforts, including improving the safety culture, will be discussed.
TRACKS: ADU CS GER MB TR

**BO09B** Breakout Session 9: An Interactive Panel Session for the MBSCR
This interactive session will address the importance of the MBSCR in an MBSAQIP-accredited center relative to data capture, report generation, preparing for MBS Committee Meetings, and working closely with the center’s MBS Director. The MBSCRs’ role in quality improvement efforts will also be discussed. Lastly, MBSCRs from MBSAQIP-accredited centers will be featured to outline their roles within their local programs.
TRACKS: MB

**BO10B** Breakout Session 10: ACS NSQIP: Collaborative Leaders Only
This session is by INVITATION ONLY for the formal leaders of ACS NSQIP Adult state and system collaboratives.
TRACKS: ADU GER

Monday, July 24
8:00–9:15 am

**BO01C** Breakout Session 1: Quality In-Training Initiative (QITI)
The Quality In-Training Initiative (QITI) is a collaborative of academic hospitals designed to advance quality and safety education in order to improve the care of the surgical patient. The program is a national, multidisciplinary collaborative centered on the next generation of surgeons. This session will provide an overview of current QITI resources, ACS NSQIP efforts, and opportunities to expand in scale and scope. Participants will learn about the robustness of ACS NSQIP as a tool for the advancement of quality and safety in academic medicine with an emphasis on implementation of quality and safety evaluation and improvement in training, as well as, the use of quality tools within the context of the traditional morbidity and mortality conference.
TRACKS: ADU CS GER TR

**BO02C** Breakout Session 2: Pain Management and Opioid Use
Pain management continues to be an important topic area across the many procedures in surgery. Achieving adequate and appropriate pain control is paramount for achieving high-quality and safe surgical care. This session will address important topics in pain management, including multimodal pain management, opiate sparing pain protocols, best practices in the perioperative period, and the economic effects of pain protocols.
TRACKS: ADU CS GER MB TR

**BO03C** Breakout Session 3: Patient Centeredness: Learning from Patient Advisory Panels
The Institute of Medicine defines patient-centered care as “providing care that is respectful of, and responsive to, individual patient preferences, needs, and values, and ensuring patient values guide all clinical decisions.” How can we achieve patient-centered care if we do not include patients in our strategic priorities? The simple answer is we can’t. This session will highlight organizations using patient and family advisory panels to inform their understanding, decision making and recommendations for patient-centeredness in bariatric, geriatric, and pediatric surgery.
TRACKS: ADU CS GER MB TR
Concurrent Breakout Sessions
Monday, July 24 | 8:00–9:15 am

**BO04C Breakout Session 4: Update on Pediatric Procedure-Targeted Modules**
This session will discuss leveraging variation in practice and outcomes for identifying opportunities for Quality Improvement and provide updates from the pediatric procedure-targeted modules.

**BO05C Breakout Session 5: Patient-Reported Outcomes in MBSAQIP**
This session will feature both past and present initiatives to capture patient-reported outcomes (PROs) in the field of metabolic and bariatric surgery. Metabolic and bariatric surgeon leaders will discuss the historical difficulty in capturing PROs as well as focus on the future whereby PROs will be captured for both national and local quality improvement efforts.

**BO06C Breakout Session 6: ACS NSQIP Adult Collaboratives: Lessons Learned**
This session will introduce ACS NSQIP participants to issues that can affect a local collaborative effort. Session topics will include how to sustain a collaborative, even if financial constraints are in place; how to effect surgical care across a variety of hospital types; how to manage competing internal administrative needs and external support networks; and how to encourage open exchange of information to improve quality efforts. Session participants will learn how collaboration can positively effect a hospital's ability to provide quality care.

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Central Park, Manhattan,
New York City

ACS QUALITY AND SAFETY CONFERENCE
NEW YORK, NY • JULY 21–24, 2017
Concurrent Abstract Sessions
Sunday, July 23 | 2:30–4:00 pm

Work, research, and quality improvement efforts will be presented in abstract sessions organized into specific topic areas. Sessions specifically organized for Resident/Trainee abstracts will be presented in the “quick shot” format. *Quick shot format (AB07, AB08, and AB09) consists of 15 to 17 presentations per session. Each presentation is 3 minutes with a 2 minute Q&A.

► (Select One)

**AB01** Abstract Session 1: ACS NSQIP Adult Quality Improvement Abstracts
TRACKS: ADU GER TR

**AB02** Abstract Session 2: ACS NSQIP Adult Research Abstracts
TRACKS: ADU GER TR

**AB03** Abstract Session 3: Geriatric Abstracts
TRACKS: ADU GER TR

**AB04** Abstract Session 4: ACS NSQIP Pediatric Quality Improvement Abstracts
TRACKS: CS TR

**AB05** Abstract Session 5: ACS NSQIP Pediatric Research Abstracts
TRACKS: CS TR

**AB06** Abstract Session 6: MBSAQIP Abstracts
TRACKS: MB TR

**AB07** Abstract Session 7: Resident Education Abstracts I
TRACKS: ADU GER TR

**AB08** Abstract Session 8: Resident Education Abstracts II
TRACKS: ADU GER TR

**AB09** Abstract Session 9: Resident Education Abstracts III
TRACKS: ADU GER TR

ACS QUALITY AND SAFETY CONFERENCE
NEW YORK, NY • JULY 21–24, 2017

19
Receptions and Social Activities

**Welcome Reception**
Friday, July 21 | 6:00–8:00 pm

**Guastavino’s**
409 E. 59th St. New York, NY 10022

Complimentary shuttle transportation will be provided from the New York Hilton Midtown beginning at 6:00 pm on 54th St. between 6th and 7th Avenues.

The reception will offer conference attendees the opportunity to relax, interact, and enjoy light hors d’oeuvres and libations at a New York City landmark.

This year, the reception will take place at Guastavino’s, a city landmark situated under the 59th Street Bridge. In 1909, the beautiful arcade underneath the bridge served as a year-round marketplace where vendors sold fruits and vegetables. It was known as Bridgemarket. The area underneath the bridge consisted of a buff-colored canopy of tile vaults designed by Rafael Guastavino, an architect from Barcelona. Guastavino worked with his son to develop the area by adapting a centuries-old vernacular technology called the Boveda Catalan, or the Catalan Vault. Today, guests can still take in the unique space of soaring granite arches and Catalan-vaulted tile ceiling.

Spouses/guests are welcome to attend for an additional fee of $99. Guests must be 21 years old and over to attend and must purchase an event ticket. Registration event ticket is required for entry.

**SCR and MBSCR Meet and Greet**
Saturday, July 22 | 5:45–7:15 pm

**Sheraton New York Times Square Hotel**
811 7th Ave. New York, NY 10019
*New York and Riverside Ballroom, Third Floor*

Join the ACS Clinical Support Team and other Surgical Clinical Reviewers for networking and refreshments. You must wear your badge to gain entry to the meet and greet.
Abstract Poster Reception

Sunday, July 23 | 4:00–5:30 pm

New York Hilton Midtown Hotel
1335 Avenue of the Americas
New York, NY 10019
Rhinelander Gallery, Second Floor

This reception is a dedicated opportunity to view this year’s abstract posters, meet the primary authors, and ask questions about their work. Approximately 300 scientific posters will be available for viewing. You’ll enjoy libations and light reception fare while networking with your peers. Conference attendees will be encouraged to vote for the best poster and participate in a raffle. The primary author of the winning poster and the raffle winner will be announced during general session, and both will be presented with a prize. Full abstracts, authors, and poster categories will be listed in the conference mobile app for additional reference.
Concierge Services

NYC Tours, Attractions, and Shows

The ACS Quality and Safety Conference has partnered with Continental Guest Services (CGS) New York to assist our attendees with booking their reservations and tickets for the theatre, tours, and a variety of other NYC activities and attractions.

Some top must-do’s in NYC that CGS can assist you with booking include:

- Tickets to Broadway shows, Off-Broadway shows, the NYC Ballet, and MET Opera
- Tickets to sporting events at MSG, Barclays Center, and MET Life Stadium
- Concerts and events at MSG, Barclay’s Center, and Radio City Music Hall
- A variety of hop-on, hop-off double-decker bus tours
- A variety of boat tours and cruises
- On-location tours, including Sex and the City, The Sopranos, TV and movie tours, When Harry Met Sally, Seinfeld, and Gossip Girl
- Advance tickets to attractions such as the Empire State Building, Statue of Liberty, Top of the Rock, One World Observatory, Madame Tussauds, and Ripley’s
- Advanced tickets to museums such as the MET, MOMA, Guggenheim, Museum of Natural History, NY Historical Society, Intrepid, and the 911 Museum

For further information, please visit continentalguestservices.com.

For direct assistance, recommendations, and to book in advance, attendees can e-mail Alex with CGS at Letsche@continentalguestservices.com. Please be sure to book in advance for more popular shows and games to secure availability and the best prices.

A dedicated CGS agent will also be on-site near the ACS Quality and Safety Conference registration desk to assist attendees with recommendations and bookings.

Hours*: Friday, July 21, 2017 7:00 am–5:00 pm
Saturday, July 22, 2017 7:00 am–6:00 pm

*Concierge services are also available in the Hilton lobby for days and hours a dedicated concierge is not near the conference registration desk.

NYC Restaurant Reservations

For restaurant recommendations and reservations, ACS Quality and Safety attendees can contact the New York Hilton Midtown concierge in advance by e-mailing NYCNH-Concierge@hilton.com.

A dedicated Hilton concierge will also be on-site near the ACS Quality and Safety Conference registration desk to assist attendees with recommendations and reservations.

Hours*: Friday, July 21, 2017 7:00 am–5:00 pm
Saturday, July 22, 2017 7:00 am–6:00 pm

*Concierge services are also available in the Hilton lobby for days and hours a dedicated concierge is not near the conference registration desk.
Registration Information

As space is limited, conference registration will be on a first-come, first-served basis. A separate registration is required for each attendee.

All attendees are required to pay an administrative fee of $175 and $575 for registration. The $575 registration fee is waived for the first two (2) employees to register from each site enrolled in an ACS NSQIP, ACS NSQIP Pediatric, MBSAQIP, or CSV program. Residents are also eligible for the $575 registration fee waiver, but must provide a valid verification letter from their program director before their registration will be confirmed. Verification letters should be provided at the time of registration.

There is an additional $135 charge for each of the Friday Morning Preconference Workshops.

Attendees are not officially registered for the conference until registration and payment have been received.


Cancellation Policy

All conference participants must notify ACS Registration Services at registration@facs.org to cancel their registration. The ACS Quality and Safety Conference administrative fee of $175 is nonrefundable for all attendees. Attendees whose conference payments exceed the $175 administrative fee will be issued a full refund of their remaining fee balances if registration cancellation is requested prior to Friday, June 23, 2017. Attendees who cancel after June 23 will not be issued a refund.

Special Assistance

If, due to a disability, you will require any special accommodations while in attendance at this meeting, or you have any special restrictions, please let us know by contacting Karla Stuecker, Senior Meeting Planner, at 312-202-5353 or kstuecker@facs.org.
Hotel Accommodations

Headquarters Hotel

New York Hilton Midtown Hotel
1335 Avenue of the Americas
New York, NY 10019
Phone: 212-586-7000
Fax: 212-315-1374
Rate: $259 single/double plus tax

The New York Hilton Midtown is conveniently located in the heart of Midtown Manhattan, just steps from New York City’s most popular attractions and shopping destinations. All guest rooms at the Hilton feature marble baths, a 37-inch HD television, spacious work area, and two telephones with voicemail. Other hotel features include an 8,000-square-foot fitness center, 24-hour business center, gift shop, dining options, and concierge services.

A block of rooms has been reserved at the New York Hilton Midtown at the special group rate of $259 single/double plus taxes (currently 14.75% plus $3.50/room) for standard rooms. This special rate will be available until Tuesday, June 20, 2017, or when the room block is full, whichever comes first. Reservations can be made by calling the New York Hilton Midtown directly at 212-586-7000, calling the Hilton Central Reservation line at 800-774-1500, or by visiting https://aws.passkey.com/event/16065898/owner/6708/home. When calling the hotel be sure to reference the ACS Quality and Safety Conference.

A credit card guarantee is required when making a reservation. Cancellations must be received by the hotel at least 48 hours prior to the scheduled arrival date in order to avoid a cancellation fee of one night’s room and tax. Please also note that checkout prior to the scheduled checkout date (after checking in) will incur an early departure fee of $125. To avoid this fee, please advise the hotel prior to check-in of any changes to your departure plans.

Hotel check-in time is 3:00 pm, and checkout time is 12:00 noon. Valet parking is available for $60 per day. In-room Internet is $9.95/day (complimentary for Hilton Honors members).

Please see next page for government room rates.

Additional Participating Hotel

Sheraton New York Times Square Hotel
811 7th Avenue 53rd St.
New York, NY 10019
Phone: 212-581-1000
Rate: $259 single/double per night plus tax

Standing on Seventh Avenue between 52nd and 53rd Streets across from the Hilton Hotel, the newly renovated iconic Sheraton Hotel offers on-site dining options, a fitness center and spa, business center, and concierge and theatre ticket services. Guest rooms feature a spacious layout, plush bedding, upgraded bath amenities, a coffee maker with complimentary Starbucks coffee, a 37-inch flat-screen TV with OnDemand movie channels, dry cleaning service, and New York City views.

A block of rooms has been reserved at the Sheraton New York Times Square at the special group rate of $259 single/double plus taxes (currently 14.75% plus $3.50/room) for standard rooms and includes WiFi. This special rate will be available until Tuesday, June 20, 2017, or when the room block is full, whichever comes first. Reservations can be made by calling the Sheraton New York Times Square directly at 212-581-1000, calling the Hotel Central Reservation line at 866-716-8134, or by visiting starwoodmeeting.com/events/start.action?id=1608125586&key=1EF8C428. When calling the hotel be sure to reference the ACS Quality and Safety Conference.

There is no penalty for cancelling a reservation provided notice is given to the hotel before at least 48 hours prior to arrival. Cancellations made after this time period or no-show reservations will be accessed one night’s room and tax as a cancellation fee. Please also note that checkout prior to the scheduled checkout date (after checking in) will incur an early departure fee of one night’s room and tax. To avoid this fee, please advise the hotel prior to check-in of any changes to your departure plans.

Hotel check-in time is 3:00 pm, and checkout time is 12:00 noon. Valet parking is available for $65 per day.
Government Room Rates

The ACS Quality and Safety Conference has contracted a limited number of government rooms at the New York Hilton Midtown and the Sheraton New York Time Square Hotel. To qualify for the government per diem rate, guests must present a valid form of identification at check-in that consists of:

For U.S. Federal Government Per Diem Rates:
- Personnel badge or ID card issued to U.S. Federal Government civilian employees
- Official Government/Military Travel Orders/Proof of Official Duty Status (some hotels may require travel orders in addition to another form of ID)
- U.S. Military ID card issued to U.S. Military Personnel on Official Travel
- Common Access Card (CAC) issued to U.S. Federal Government civilian employees and U.S. Military Personnel on Official Travel (excludes CAC cards issued to contractors and retired military)
- U.S. Federal Government-issued Visa, MasterCard, or American Express Card (in other words, SmartPay Credit Card)
- Federally Funded Research and Development Center (FFRDC) identification card
- Native American Tribal Government ID card
- Canadian government or active-duty military-issued ID or credit card

For State and Local Government Per Diem Rates:
- State or local government-issued personnel badge or ID card
- Official Travel orders on original state or local government letterhead

If for some reason you cannot provide one of these forms of identification, the Hilton and Sheraton will provide you with the ACS Quality and Safety group rate.

If you can meet these requirements, visit https://aws.passkey.com/event/16065898/owner/6708/home for the New York Hilton Midtown. In the dropdown “Please select your guest type” select “Government.” To receive the government rate at the Sheraton New York Time Square, please contact reservations directly at 212-581-1000.
Transportation

Airline
ACS has arranged special meeting discounts on United Airlines. These special discounts are available by booking with United directly, through a travel agent, or online.

United Airlines
800-426-1122
7:00 am–9:00 pm CST; Monday–Friday
8:00 am–5:00 pm CST; Saturday–Sunday
ACS Z Code: ZXE5
Agreement Code: 447067

Purchase your ticket online at united.com and receive a discount off the lowest applicable fares. When booking online, please enter ZXEE447067 to receive your discount. Area/Zone fares based on geographic location are also available with no Saturday night stay required.

Car Rental
Avis is designated as the official car rental company for the 2017 ACS Quality and Safety Conference. Special meeting rates and discounts are available on a wide selection of GM and other fine cars. To receive these special rates, be sure to mention your Avis Worldwide Discount (AWD) number when you call.

Avis Reservations
800-331-1600
avis.com
AWD Number: B169699

Airport Shuttle
SuperShuttle is designated as the official airport shuttle company for the 2017 ACS Quality and Safety Conference. Special discounts are available on roundtrip reservations made online. To receive these special discounts, be sure to use the online reservation link below.

SuperShuttle
Discount Code: FACS1
supershuttle.com/default.aspx?GC=FACS1